

Home Pride Leaving Award

Are you proud of the improvements you have made to your home during your tenancy with Langstane?

If you are, there is a good chance that we will be too! We value tenants who are proud of their homes and who take particular pride in how they leave their property when they move out, and we have now launched an award scheme to thank those tenants who leave their properties in excellent condition.

How does the award scheme work?

At the end of your tenancy we will inspect the property and if we feel it is returned in a pleasant and well-maintained or improved condition, and we can instantly re-let it without having to do any additional work we will offer you a £100 award.

Do you have a favourite charity?

Alternatively, we can offer you the chance to nominate your preferred charity and we will give you the opportunity to present that charity with a cheque for £100, the same as the amount you would have received from us.



How do I qualify for the award?

The normal standards expected include:

- The property is left clean, tidy and free from damage;
- Any repairs and decoration in the property are to a high standard;
- There is no grease, dirt, nicotine or scratches on walls, ceilings, facings or skirtings;
- Tiles are safe and secure with clean grouting;
- Electrical sockets and switches are free from scratches, paint etc;
- Sanitary ware including plugs, chains and taps is in good condition;
- There are no missing handles, knobs or hinges from doors or windows;
- No personal belongings are left in the property;
- A full set of house keys is returned;
- No money is owed to Langstane for rent or invoices;
- There are no rechargeable repairs required at the end of the tenancy.

However, the standards are not restricted to the above and we will assess each property on an individual basis.

We can help!

When you know you intend to leave the property, please contact Abigail Strachan on 01224 423120. She will be happy to come and meet you and chat about how we would expect to receive the property back from you.

What do you need to do?

If you qualify to receive an award under the award scheme we will contact you.

**Thank you for being a tenant with Langstane and we wish you
all the best for your future!**



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