

## Note of meeting held 14 April 2026

**Subject:** Charlotte Gardens / John Street tenant group – meeting four.

**Venue:** Fraser Court community room.

**Time:** 4.45pm till 6.45pm

People present	Apologies
Samantha Hough (SH) Tenant Participation Officer	Martin Toward (MT) Housing Manager
Laura Henry (LH) Housing Officer	
Kerry Laing (KL) Housing Team Leader	
Monica Vasiliu (MV) Estates Assistant	
Charlie Lynch (CL) Board of Management member	
DO – tenant, Aberdeen	
KR – tenant, Aberdeen	
CM – tenant, Aberdeen	

### Overview of the meeting

To bring the group together and continue to create a safe space for tenants to discuss with staff the ongoing issues that are occurring in their neighbourhood. The group were provided with a copy of the February neighbourhood walkabout action plan for discussion and updates.

We also welcomed a Langstane Board of Management member to the meeting for the first time.

Item discussed	Notes
Welcome and housekeeping	<p>All were welcomed by staff and offered refreshments.</p> <p>Hard copies of the agenda, January meeting notes, partnership agreements and February's walkabout action plan were handed out.</p>
Introductions	<p>Introductions were made as we welcomed a guest to the meeting. CL is a long standing member of Langstane's Board of Management. CL attended after being invited by the group.</p> <p>A short induction was made by SH for the benefit of CL to go through a little of the history of the group and why they formed in 2025. This relates mainly to the ongoing issues at Charlotte Gardens and John Street.</p>
Review of the action plan from February walkabout	<p>We reviewed the actions detailed in the action plan, discussing the progress being made on various 'ongoing' or 'pending' actions. These include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Dog fouling on scheme &amp; dog warden activity</li> <li>• Gardening</li> <li>• Condition of block doors</li> <li>• CCTV</li> <li>• Request for bench</li> <li>• Cleaning of gutters</li> </ul>
Discussion about scheme issues	<p>Further discussion focussed mainly on the ongoing anti social behaviour issues on scheme and in the area, along with ongoing action being undertaken by staff and the Association.</p> <p>Issues discussed included:</p> <ul style="list-style-type: none"> <li>• Car parking and the safety of the scheme</li> <li>• Drug use in the area and the wider impact</li> <li>• Recent police activity in the area</li> <li>• Lettings initiatives being undertaken by staff for letting empty (void) properties</li> <li>• Change to Aberdeen City Council's ASBIT (Anti-Social Behaviour Investigation Team) team which are now part of the councils Community Safety Team.</li> </ul> <p>LH and KL discussed the allocation policy with the group. Staff also restated how important it is, not just for this scheme, but for all tenants to report issues to the Association, Police or other relevant organisations, such as Aberdeen City Council. In terms of how this information can then be used by the Association to take action on those tenants who are breaching their tenancy and who's behaviour or actions are impacting on their neighbours.</p>
Next meeting and walkabout	<p>Next meeting will take place in July.</p> <p>SH will liaise with involved tenants and staff to arrange a date and time that suits as many as possible. SH will also inform all residents to make sure everyone knows about the meeting and has the opportunity to take part.</p> <p>We will start to produce posters to advertise the meetings on all scheme notice boards.</p>
Any other business	<p>SH stated that property staff will be invited to future meetings and will hopefully be able to attend.</p>

**Outcome of the meeting:**

- Facilities are suitable however there are some additions to refreshments which SH will prepare for next meeting.
- Again, good networking and relationship building between tenants and staff. All are familiar and able to discuss issues arising in a respectful and productive manner.
- We welcomed a board member to the meeting and are happy for board members to become regular guests to the meetings.
- Tenants and staff happy with the direction of the groups planned activities and actions.

**Next / future steps for SH:**

- Create draft meeting notes detailing what was discussed at this meeting. Then circulate to group and staff to approve before finalising.
- Arrange another neighbourhood walkabout to be completed before the July meeting.
- Liaise with the Chief Executive to see if other board members wish to attend future meetings.

**Next / future steps for LH:**

- Follow up work on various issues discussed at the meeting.

**Links to useful websites:**

- Police Scotland – calling 101 for non-emergencies or using the ‘contact us’ online form [Contact Us form | Police Scotland](#)
- [Community safety in Aberdeen | Aberdeen City Council](#)
- [Dog wardens | Aberdeen City Council](#)
- [Scotland's Leading Animal Welfare Charity - Scottish SPCA](#)
- [Dog fouling | Aberdeen City Council](#) – Information via Aberdeen City Council relating to the Dog Fouling (Scotland) Act 2003.