# CONDENSATION, DAMP & MOULD FAQS



# WHAT IS CONDENSATION?

Moisture in the air forms condensation (small droplets of water) when it comes into contact with cold surfaces such as windows. This is quite normal and isn't a problem if it clears up quickly but persistent condensation can cause dampness and mould and, if left untreated, can be unsightly, damage your home and impact on health.

### WHAT IS TYPICAL?



It is normal to see condensation on surfaces designed to get wet such as bathroom tiles, toilet bowls and cisterns and windows and cills. This type of condensation can be wiped up with a cloth or towel. Discolouration of sealant and grout around baths and showers is also normal and can usually be prevented by regular cleaning.

#### WHAT ISN'T TYPICAL?



It is not normal to see damp and mould in 'dry' rooms such as bedrooms and living rooms or to see patches of mould anywhere in the home that are larger than the size of your hand.

## WHERE DOES MOISTURE COME FROM?

Everyday activities produce moisture and this is usually the source of condensation but occassionally the moisture can come from a leak inside the home, or water penetration from outside.



2 people active for one day =3 pints



cooking and boiling a kettle = 6 pints



drying clothes
=9 pints



having a bath or shower =2 pints

#### HOW CAN I PREVENT CONDENSATION?

Reduce moisture - dry clothes outside or in bathroom, vent tumble driers appropriately, close kitchen & bathroom doors to stop moisture spreading, put lids on pans, cover fish tanks

Ventilate - ensure kitchen / bathroom extractors are switched on when cooking or showering, open windows when drying clothes or when rooms are steaming up, don't block vents, allow air to circulate around furniture

Keep the home warm - cold surfaces cause condensation, keep rooms heated to 18 - 21 degrees during the day

#### I'M WORRIED ABOUT CONDENSATION IN MY HOME. WHAT SHOULD I DO?

If you have tried dealing with the condensation in your home and it isn't improving, or you have patches of mould that you are worried about, please call us on 01224 423000. Your Property Officer will visit to survey the issue and discuss solutions with you