

Summary of 'What do you want to read about?' consultation (non panel)

We sent the tenant consultation via email only and received 2 responses in total. We emailed 163 with a link to the Survey Monkey platform. Emails were sent to a sample of tenants not on our Tenant Panel or other panels from schemes in Aberdeen City, Aberdeenshire and Moray.

The response rate for the survey is **1.2%** of those invited to take part. The consultation took the form of five questions, the results have been summarised below.

Q1 What do you like the most about Langstane News?

RESPONSES:

- N/a
- It's not too big

Q2 What would you like to read more about?

RESPONSES

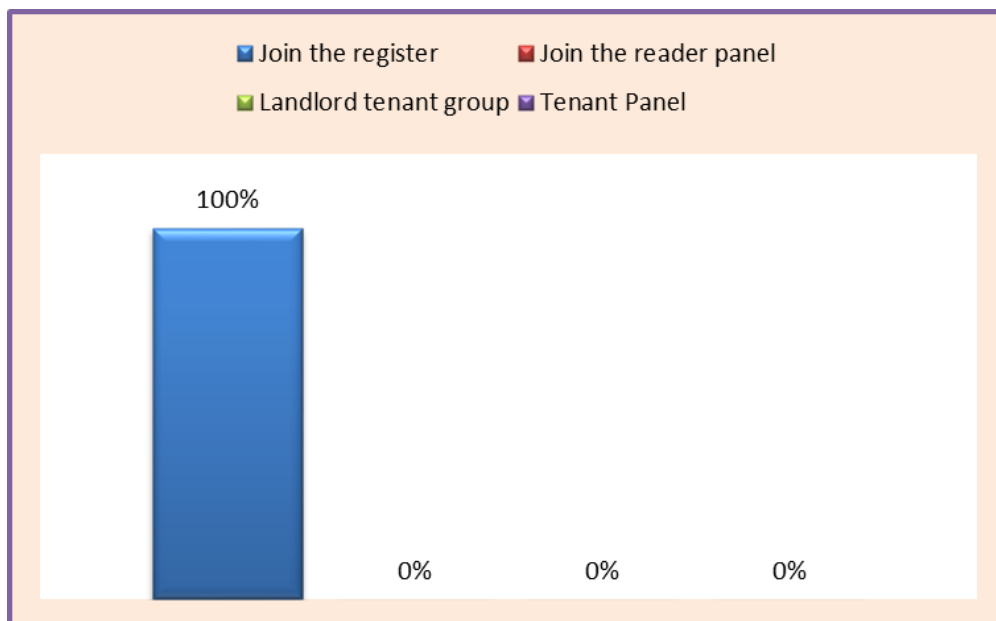
- When they will be doing up their bathrooms
- Exchanges, what you are doing about dig mess, dumping of rubbish

Q3 Is there anything about the layout or content you think should be changed?

RESPONSES

- Nope
- O

Q4 Your Voice Counts - Join the 445 tenants who help us improve our services. You can take part in a way that suits you best. This can include reviewing our policies, completing online surveys, or checking our publications are easy to read and understand. All from the comfort of your own home. Please see below for options:



Q5 Please add your contact information so we can follow up on any of your comments.

Contact information has been removed from this summary for confidentiality.

Summary

Overall a positive response with the majority stating they are happy with the design and content of current newsletters.

One respondent is interested in joining our Register of Interested Tenants and comments include suggestions on what they want to see included in the future.

Outcome

Feedback noted to be used in the planning of future newsletters