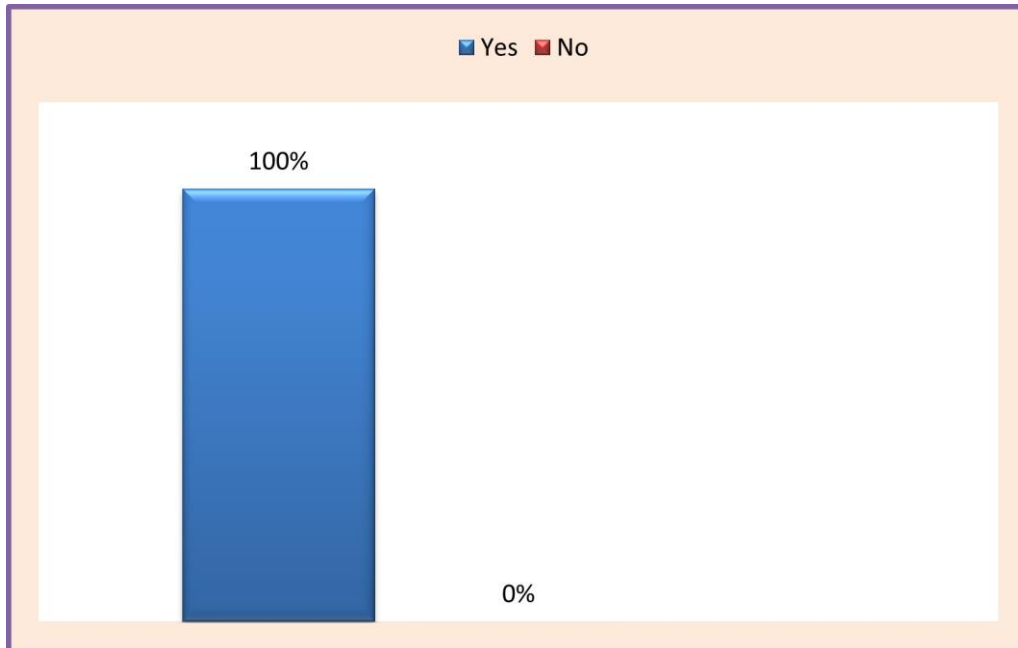


Summary of Financial Newsletter 2023 – reader panel approval

The survey was sent by hard copy and email to all tenants on our reader panel. A total of 30 hard copies and 141 emails were sent.

We received 13 responses giving a response rate of **7.6%** overall. The consultation took the form of three questions, the results of which are summarised below.

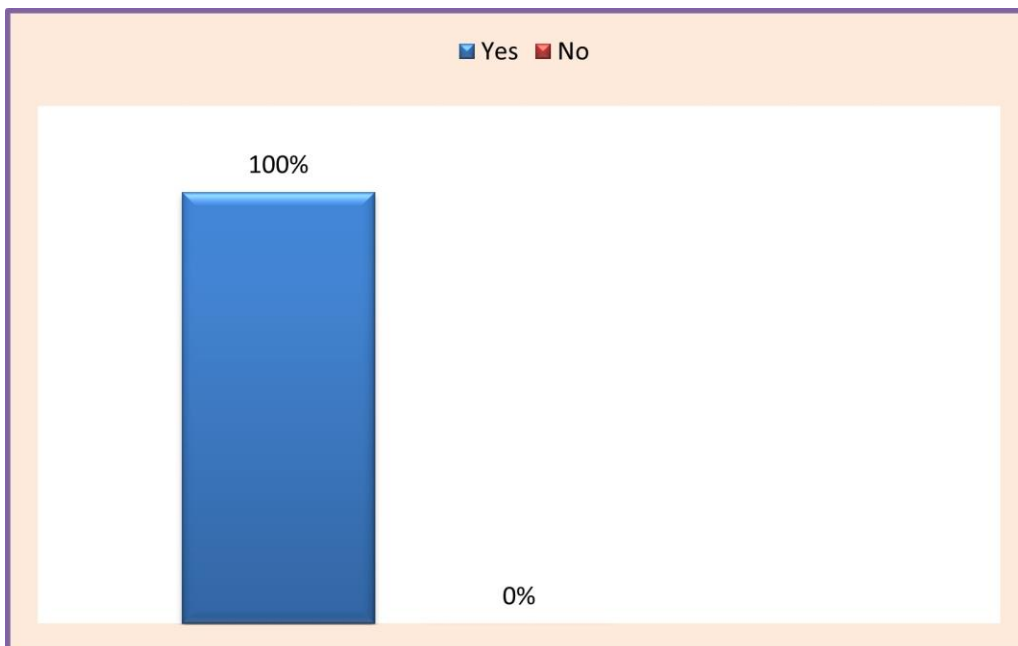
Q1 Is our publication clear and easy to read?



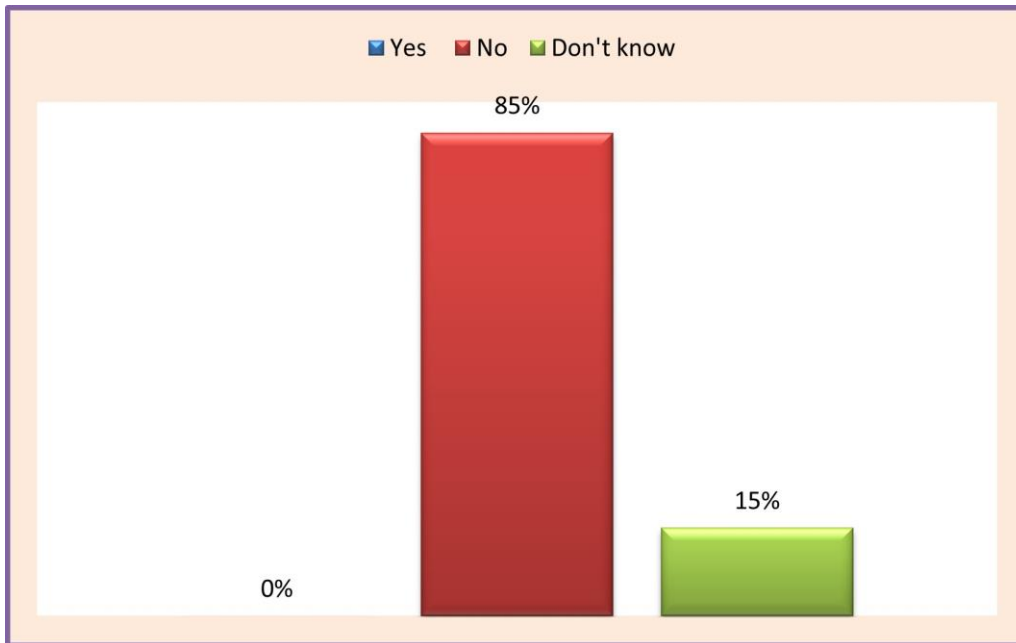
If no, tell us what we can do to improve the design and layout.

- There were no responses.

Q2 Are we providing information that can help you?



Q3 We have included links throughout the newsletter – do you think there are too many?



Please leave any comments about the links here:

Thank you for your comments and suggestions, these are being reviewed internally.

Summary

All respondents were happy the publication is clear and easy to read, with compliments that overall, the design is eye catching and holds the reader's attention. No suggestions were made for improvements for future editions.

When asked if the information is relevant the readers were happy that we are providing up to date and appropriate information that can help. We also received a suggestion on what we could focus on in the next edition. There was also a positive response to our inclusion of links throughout the document.

Outcome of consultation

The newsletter was published after receiving the approval of the reader panel. We will, when writing and designing the next edition, continue to include information that is relevant and up to date and continue to include links where possible. We will continue to make the document digital with hard copies available on request.