

TENANTS GUIDE TO GAS SAFETY IN THE HOME



Gas safety issues are rare but can have serious consequences including causing a carbon monoxide or gas leak in your home. To ensure gas safety in your home we carry out an annual gas safety check to ensure that all gas appliances and CO detectors are operating safely.

It is very important that you let us into your home to carry out the annual check. We will contact you to arrange an appointment for the check but if we cannot make contact with you we will carry out the check using a master key to access your property.

All our gas safety checks and gas maintenance works are carried out by Gas Safe certified engineers. They will show you appropriate ID before entering your home.

If you have gas appliances in your home that were not installed by Langstane, these will be checked but no repairs will be made.

If the boiler or any gas appliance is not safe to use the engineer is legally required to disconnect it.

If your property passes its gas safety check you will be sent a copy of the gas safety certificate within 28 days of the inspection.

How you can help with gas safety:

- If you are fitting a gas appliance you must get a Gas Safe engineer to fit it for you.
- If you live in a flat and you are purchasing a gas cooker, you must ensure that it is fitted with a flame suppression device (FSD). A Gas Safe engineer will not fit a cooker that does not have a FSD.
- Do not tamper with, or remove, your CO detector and test it weekly to ensure it is working
- Do not block air vents in your home or the outside grill of your boiler flue

If you smell gas:

- Open windows and doors and let fresh air in
- Turn off the gas supply at the meter and make sure any gas appliances are switched off
- Call the National Gas Emergency Service on **0800 111 999**
- Don't smoke or use lighters, matches or candles
- Don't touch any electrical switches. Turning on switches could ignite a gas leak

If your CO detector sounds:

- Open doors and windows, turn off gas appliances and leave your home
- Call the emergency services or the National Gas Emergency Service number above
- See your doctor immediately or go to hospital if you feel unwell

Visit www.gassaferegister.co.uk for lots more gas safety help and advice