

Summary of Bloomfield Road & Holburn Street tenant survey 2026 – website version

The survey was sent by hard copy and email to all tenants at Bloomfield Road and Holburn Street with a total of 17 hard copies and 79 emails sent.

We received 11 responses giving a response rate of **11.5%** overall.

The survey took the form of five questions, the results of which are summarised below.

Q1 Tell me what you like about your home and neighbourhood?

Answered: 11 Skipped: 0

Thank you for your comments and suggestions.

Q2 Tell me what you do not like about your home and neighbourhood?

Answered: 11 Skipped: 0

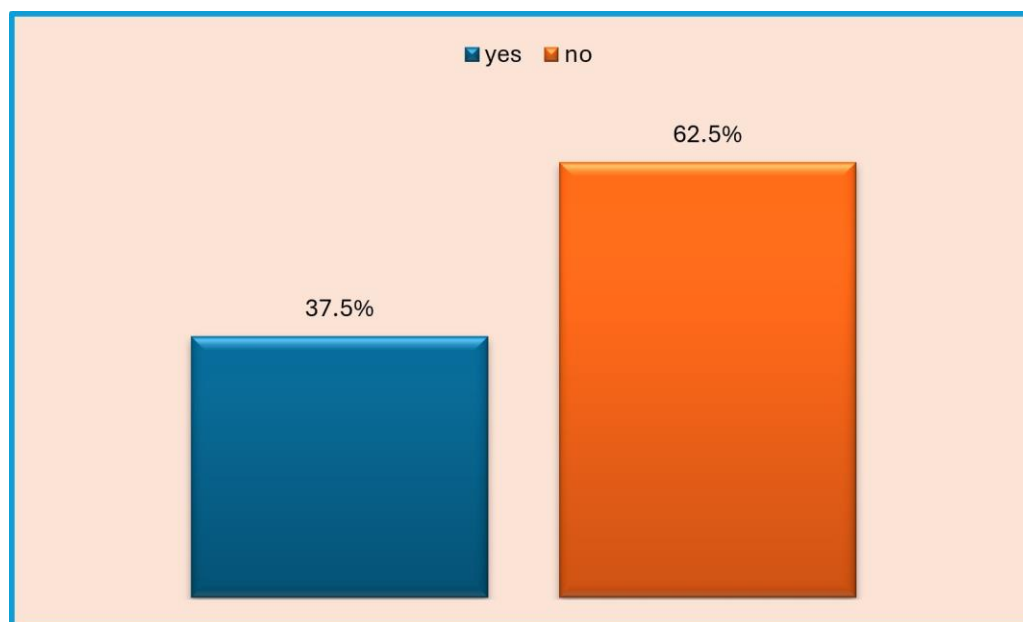
Thank you for your comments and suggestions.

Q3 Tell me how I can help improve your neighbourhood?

Answered: 11 Skipped: 0

Thank you for your comments and suggestions.

Q4 I want to engage with you and your neighbours. Would you be interested in attending a walkabout?



Q5 If you have any further comments, please leave them here:

Answered: 7 Skipped: 4

Thank you for all your comments and suggestions; these have given us a lot to think about and are being reviewed internally.

Summary

A mix of responses to questions one and two with some happy and content with their homes and neighbourhoods while others shared an range of issues which they are dealing with and would like help to resolve.

Question three asked what could be done to improve the neighbourhoods with suggestions including filling in pot holes, erecting fences and creating seating areas, improvements to assist disabled or older people, that residents are listened to and included in decision making and the suggestion that councillors and MSP's are invited to future walkabouts.

Question four asked if anyone would be interested in attending walkabouts. 37.5% stated an interest while 62.5% said they were not.

Question five was open, asking for any further comments. There was again a mixed response including compliments on what the housing officer has already achieved along with further suggestions on how the developments can be improved and stating that tenants are happy to be involved when looking at planned improvements.

Outcome of survey and next steps

Staff are in the process of reviewing the feedback and deciding on the appropriate next steps, which include organising a neighbourhood walkabout. Any comments that relate to repairs have been forwarded to the property officer for action.