

Temple View, Banff	KEY for tenants:
23 March 2026	HO = Housing Officer
Staff attended: 2	PO = Property Officer
Tenants attended: 4	GA = General Assistant
	TPO = Tenant Participation Officer

LOCATIONS	ISSUES	ACTION BEING TAKEN	STATUS	NOTES
GARDEN CONDITION / GRASSED / OPEN AREAS / FOOTPATHS	An overall issue of gardening maintenance across the scheme. This includes moss on pavements and walkways, compacted dirt, rubbish and dead shrubbery.	HO & GA will continue to work together to remove as much moss as possible, however a power wash of the pathways will be requested.	Ongoing	HO & GA attended on 16 March and cleaned a lot of moss from pavements and removed five bags of rubbish. Tenants would like to see some flowers on scheme rather than depressing shrubs that look like their dying.
	Bushes at pavement outside number 32 need to be trimmed back to avoid them causing a trip hazard.		Complete	Bushes have been trimmed back.
	Tree at back of numbers 26 & 27 is tall and leaning towards properties. This is causing an obstruction to amount of light getting into tenants homes.		Complete	Tree has been removed.
	Signs of dog fouling across scheme.	HO & GA working on scheme on 16 March and will clear dog fouling.	Ongoing	
	Hard earth area outside numbers 6–11.	Chuckies have been considered however staff need to determine what the gardeners should be completing on their visits.	Pending	This is one of the topics we will discuss with residents at the open meeting.
	GA to complete litter picks across scheme to clear rubbish caught in bushes, such as beer cans and food packaging.	GA attends on a rolling schedule.	Ongoing	His visits will be before bin days to check and remove any fly-tipping and make sure there are no obstructions for the bin collection.

	ISSUES	STATUS	STATUS	NOTES
CLEANING	Cleaning in the communal area of the block of flats is in need to attention.	HO has requested that GA sweep the building on next visit.	Pending	

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
EXTERNAL BUILDING CONDITION including GUTTERING	Moss and grass growing in gutters. This is general in many area across scheme including outside 20-27.	HO is working with Property Team to clear as much grass and moss off roofs as possible.	Pending	
	Ongoing issue with gulls across the area. Spikes which were previously fitted to the roof have almost completely gone.	HO & PO will look at possibility of new spikes being erected in roof tops however it is coming to breeding season.	Pending	

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
REPAIRS: INCLUDING FENCING & GATES				

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
TRIPPING HAZARDS PAVING ETC	Refer to comments in 'Gardening' section regarding low lying tree shrubs that may be trip hazard.			

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ELEC /GAS / BT: ETC MANHOLES / STREET LIGHTING	Street light outside number 6 is not working. Tenants reported this to the council however, although the council website shows it has been fixed, it still is not working. This means that the pathways leading to the properties is in complete darkness which is causing tenants to trip on the pavements and one tenant has fallen over.	Staff to look at additional lighting outside these blocks if this is one to the street lights the council has decommissioned. Staff at the walkabout advised tenants to report the fault again to the council.	Pending	TPO has copy of report from the council showing it was fixed in January 2026.

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
VANDALISM / GRAFFITI (offensive / non-offensive)				

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
CAR PARKING AREAS including UNTAXED / ABANDONED	Abandoned cars have been identified on scheme.	HO is working to identify residents and arrange for the removal of the vehicles.	Ongoing	
	Reports of cars using the car parks during football games and therefore tenants are unable to park outside their properties.	HO aware. Association has already informed the football club about this issue.	Complete	

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
BIN STORES / RUBBISH / FLY TIPPING & LITTER	Reports of bin blowing about. Tenants wanted to know if anything can be done to secure them.	Property and Housing can look to see if anything can be done about this issue.	Ongoing	

	ISSUES	ACTION TAKEN / AGREED	STATUS	NOTES
MISCELLANEOUS	Boarded door at number 11.	HO in process of dealing with this and PO aware of repair requirement. We may be able to repair this under the Rechargeable Repairs Policy.	Pending	
	TV aerials – some tenants are not getting all required channels.	HO has progressed this issue and will communicate with tenants.	Pending	
	Drying area for use by block 1-5 is too big given the lack of space and too close to the bungalows. Tenants have requested whirlies to be installed instead and a fence right along the rear to give them privacy.	HO has forwarded request to Property.	Pending	

Next steps:

- Share action plan with staff and tenants.
- Arrange next walkabout and arrange meeting with as many tenants as possible.