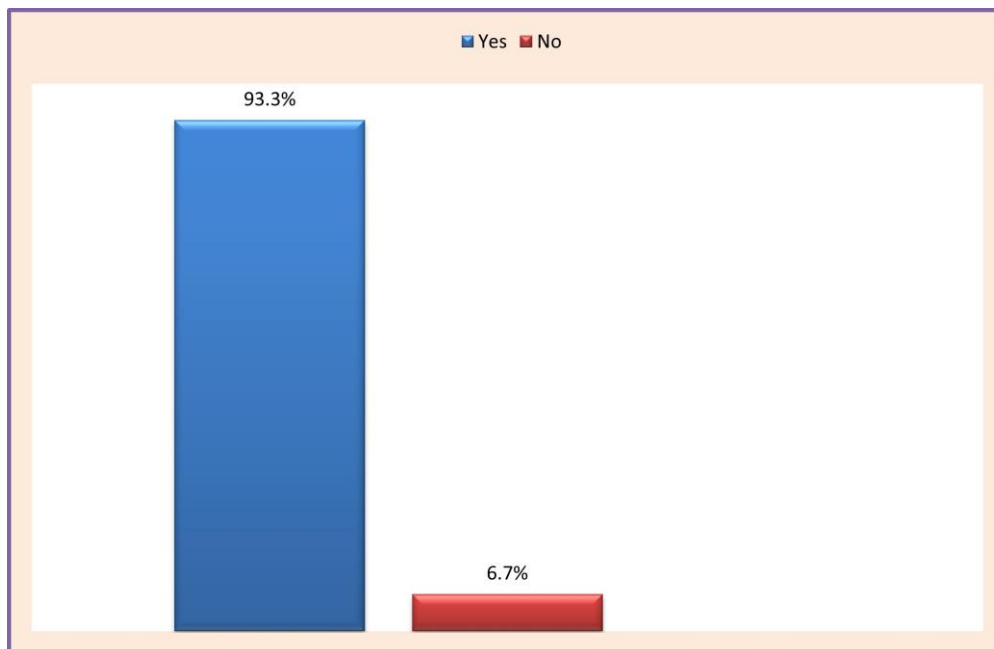


Summary of Financial Newsletter 2025 – reader panel approval

The consultation was sent by hard copy and email to all tenants on our Reader Panel. A total of 24 hard copies and 119 emails were sent. We received 15 responses in total giving us a response rate of **10.5%** overall.

The consultation took the form of three questions, the results of which are summarised below.

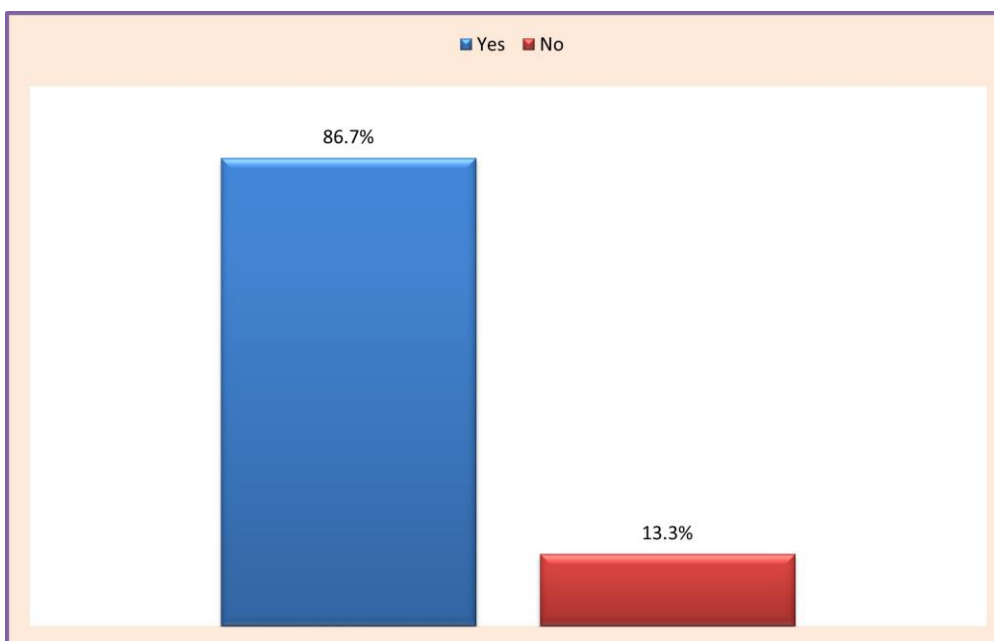
Q1 Is our publication clear and easy to read?



If no, tell us what we can do to improve the design and layout.

- Thank you for your comments; these have been reviewed internally

Q2 Are we continuing to provide information that is relevant and can help you?



Please expand on you answer if you selected no.

Responses:

- Thank you for your comments; these have been reviewed internally.

Q3 Do you have any suggestions for future content?

Responses:

- Thank you for your comments and suggestions; these have been reviewed internally.

Summary

The majority of those who responded were of the opinion the publication is clear and easy to read. However, there was a suggestion for improvement.

Question two related to the relevance of the information we are providing in each edition. The majority of readers are happy that the newsletter provides up to date and appropriate information that can help, albeit not relevant for all readers.

Question three asked for suggestions for future editions. Although we received suggestions we also received other comments which we will take into account when designing future editions. We will also use this information when planning and writing our other publications.

Action taken

The newsletter was published after receiving the approval of the majority of the reader panel. We will, when planning, writing and designing the next edition, continue to include information that is relevant and up to date while bearing in mind the suggestions received from our Reader Panel. The publication will continue to be published in digital format however we will provide hard copies upon request.