



Langstane Housing Association

Duty of Candour Annual Report

Reporting Period: 1 April 2025 – 31 March 2026

1. Introduction

This report details how Langstane Housing Association and the Langstane Housing Support Service has implemented the Duty of Candour legislation between 1st April 2025 and 31st March 2026.

2. About Langstane Housing Support Service

Langstane housing support service is registered with the Care Inspectorate to provide housing support services in accordance with the Public Services Reform (Scotland) Act 2010.

As a registered housing support provider, the service has a regulatory responsibility to follow the Care Inspectorate's guidance on notifiable incidents. The notifiable incidents procedure includes identifying and reporting any event that triggers the duty of candour under the Act.

3. What is the Duty of Candour?

The Duty of Candour is a legal duty placed upon providers of care services from 1st April 2018 through the Duty of Candour Procedure (Scotland) regulations 2018.

The purpose of the legislation is to make sure that care service providers are open and honest when unexpected or unintended accidents or incidents occur that cause harm to the people who use their services.

The legislation sets out a clear procedure that must be followed including:

- providing the person who has suffered harm with an explanation of what happened and an apology;

- meeting with the person who has suffered harm to give them the opportunity to ask questions and make their views known;
- holding a review to investigate the incident fully, identify any actions that should take place and learn from the incident to prevent similar incidents happening in future;
- offering support to both the person who has been injured and the member(s) of staff involved.

The legislation also places a duty on the providers to publish an annual report detailing, the number of incidents that have triggered the Duty of Candour Procedure during the previous year, how they have been handled and what the organisation has learned.

4. Duty of Candour Incidents

All care providers are required to notify the Care Inspectorate of any incidents or accidents that result in or have the potential to result in harm or injury to a person using that service.

The Duty of Candour legislation also requires providers to notify the Care Inspectorate if an incident or accident triggers the Duty of Candour Procedure. It is the responsibility of the Care Service Manager for each of our services to ensure that the appropriate notifications are made to the Care Inspectorate.

During the period 1st April 2025 to 31st March 2026, there were no accidents or incidents reported internally or to the Care Inspectorate that triggered Duty of Candour. The table below reflects this position.

Type of unexpected or unintended incident	No of incidents
Someone has died	0
Someone has permanent less bodily, sensory, motor, psychological or intellectual functioning	0
Someone's treatment has increased because of harm	0
The structure of someone's body has changed because of harm	0
Someone's life expectancy has become shorter because of harm	0
Someone's sensory, motor, or intellectual functioning has been impaired for 28 days or more	0
Someone has experienced pain or psychological harm for 28 days or more	0
A person required health treatment in order to prevent them dying	0
A person required health treatment in order to prevent other injuries	
Total	0

5. Actions Taken

As no duty of candour incidents were identified during this reporting period:

- No formal duty of candour procedures were initiated
- No notifications to affected persons were required
- No reviews or investigations were undertaken under the duty of candour process

6. Learning and Improvement

Whilst the Langstane Housing Support Service have had no reportable incidents during the last year we nevertheless remain vigilant. Any incident or near miss is reported to the Service Manager and is fully assessed to ensure the duty of candour does not arise and that any other steps or improvements are taken.

7. Publication of Report

This report is published in line with statutory requirements and is available:

- On our website: <https://www.langstane-ha.co.uk/about-langstane-housing-association/>
- On request from: E mail: info@langstane-ha.co.uk Telephone: 01224 423000

8. Approval

Approved by: Board of Management

Date of approval: Thursday, 16 April 2026

If you would like further information regarding this report, please contact:

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