



Langstane News

Summer 2026



Aberdeen Beach by Hayleigh Lawson

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Join our #ImIn Networks as we go live!

Our winter newsletter 2025 featured our plans to introduce our new group of engagement networks. We are now delighted to announce they are live!

We are really keen to get as many of you involved in helping to shape Langstane, its services and these Networks across Aberdeen City, Aberdeenshire and Moray. Our three brand new networks are:

- #ImInspired** to share my opinion
- #ImIncluded** in reviewing publications
- #ImInvolved** in improving my neighbourhood

What have we done to make the change from panels to networks?

We have communicated with tenants who were members of our old panels informing them of the change and inviting them to select their new preferences. We have also created a webpage replacing the 'Your Voice Counts' tab on the [getting involved](#) page. From this you can:

- Read about the networks and view testimonials from three involved tenants
- Link to an interactive form to join the networks
- Access our [tenant voice strategy](#)

What is the purpose of these new networks?

The **#ImIn** campaign is aimed at streamlining how we engage with our tenants, so we have designed these networks to better reflect the main areas of the Association's engagement work in our neighbourhoods, communities, tenant groups and those looking to engage from home.

We hope this change will help to raise awareness, drive change and increase engagement.

To read more visit our [website](#) or [Facebook](#) page, where you can let our [tenant participation officer](#) know your preferences, or scan the QR code above to go directly to our #ImIn webpage.



**SCAN ME TO
FIND OUT MORE!**

Introducing our #ImIn Networks

Could you help
us improve our
publications?

Do you want to
help us improve
our services?

Do you care about
improving my
neighbourhood?

We want to hear from you!

#ImIn is our new campaign to drive engagement and help tenants to participate in ways that suit you best.
Join one of our three new networks:

- #ImInspired** to share my opinion
- #ImInvolved** in improving my neighbourhood
- #ImIncluded** in reviewing publications

Scan the QR code to hear from
our tenants and find out more:



www.langstane-ha.co.uk



680 King Street, Aberdeen



North Guildry Street, Elgin



A better, more local housing service

We have introduced a new neighbourhood housing model to give you a simpler, more personal service.

What is changing?

- One dedicated housing officer for your area
- Smaller neighbourhood patches (around 300 homes instead of 700)
- More visible, local support in your community
- Duty housing officer each day for more responsive support with your queries

What this means for you

- More responsive help when you need it
- Stronger relationships with your housing officer
- More support before issues become problems
- A more visible presence in your community

Why we have made this change

You told us it could be confusing speaking to different teams.

This new approach means your housing officer now manages all aspects of your tenancy, giving you a single, clear point of contact.

Extra improvements

- A new housing assistant role to support your housing officer
- A local neighbourhood budget to fix small issues faster
- Preparation for choice based lettings later in 2026

What is staying the same

You'll still have access to:

- Furniture leasing scheme
- Welfare advice services
- Housing support service

This change is about improving your service, not saving money. By working more locally, we can provide a modern housing service that better supports you and your community.

Housing officer(s)	Patches	Working days / hours
Kiera Middleton	Ellon, Fraserburgh and Peterhead	Monday - Friday 9am - 5pm
Laura Henry	Ashgrove Road, Back Hilton Road, Fraser Court / Place, George Street, Holland Street and Millbank Place	Monday - Friday 9am - 5pm
Kathleen Birnie & Jennifer Watson <i>Job-share</i>	Aboyne, Alford, Westhill, Castleton Lane, Charlotte Gardens/Street, Great Northern Road, John Street, Rosemount	Wednesday - Friday 9am - 5pm & Monday - Thursday 9:30am - 2:30pm
Lynn Lane	Donside, Froghall Road, Jute Street, King Street, Old Aberdeen, Seaton and Tillydrone	Monday - Friday 9am - 5pm
Monica Vasiliu & Amber Anderson <i>Job-share</i>	Bob Tait Court, Garthdee, Inverbervie, Laurencekirk, Stonehaven and Torry	Monday - Tuesday 9am - 5pm & Wednesday - Friday 9am - 5pm
Rosie Gilpin	Balmedie, Bridge of Don, Bloomfield Road, Castlehill, Constitution Street, Hanover Street, Huntly Street, Marischal Street, Palmerston Road, Peacocks Court and Union Street	Tuesday - Friday 8am - 5:15pm
Lee-Anne Rae	Bucksburn, Inverurie, Kittybrewster Square, Kintore and Kemnay	Monday - Friday 9am - 5pm
Martin MacLean	Banff, Buckie, Covesea Road, Ernest Hamilton Court, Findhorn, Forbes Court, Macduff, Pinefield Apartments, Portsoy and Lossiemouth	Monday - Friday 9am - 5pm
Scott Griffin	Aberchirder, Barlink Road, Burghead, Findhorn, Fochabers, Forres, Huntly, Keith, Langstane Place, Lhanbryde, Marleon Fields, Rothes, Tomintoul, Turriff & Waulkmill Road	Monday - Friday 9am - 5pm

Employee updates

After more than a decade of dedicated service, our chief executive, Helen Gauld, will be taking early retirement from Langstane Housing Association at the end of September 2026.

Helen has played a significant role in shaping the organisation over the past 10 years, leading with commitment, integrity and a strong focus on delivering for our tenants and communities.

Her leadership has helped guide Langstane through a period of growth and change, and she leaves a lasting legacy across the Association.

The whole team would like to take this opportunity to thank Helen for her contribution and wish her all the very best for a long and happy retirement.

Recruitment is currently underway to appoint a new chief executive, and we expect to be in a position to provide a further update on Helen's successor in our Winter newsletter.



Helen Gauld, chief executive

There have been some changes within the Elgin team since September 2025 when Richard McClay left the Association.



MARTIN MACLEAN

Martin MacLean who was formally a housing assistant at the Elgin office was the successful candidate during recruitment for Richard's post and was promoted to housing officer. Martin started in his new role in January 2026.

Martin said this about his promotion:

"I have been at Langstane now for 11 years and decided the time felt right to step up to the housing officer role. I am enjoying my new position and learning new skills as I get to grips with the job."



LAURA CLOSE

Laura Close joined the team in February 2026 as housing assistant. Laura previously worked for Capita for seven years as a customer service advisor on the Scottish Power campaign supporting prepayment gas and electric customers.

Here is how Laura feels about joining our Elgin team:

"Moving from customer service into housing has been a big change for me, but it's been a really rewarding experience so far. I have enjoyed getting to know tenants and being part of a team that makes a positive difference."

Tenant corner

One of our tenants at George Street has recently taken the initiative to transform the communal garden, giving it a wonderful makeover that has truly enhanced the space.

Through their time, effort and creativity, they have created a welcoming and attractive environment for all residents to enjoy, helping to foster a stronger sense of community. It is a great example of how individual contributions can make a meaningful difference to shared spaces.

Well done, Michelle, and thank you for your hard work and thoughtfulness! It is very much appreciated by everyone.



Out and about with Samantha

[Click the link below](#) to view a new vlog (video log) showing you some of the activities of Samantha, our tenant participation officer. The aim of this 'week in the life of' feature is to highlight and promote current engagement activities and opportunities available to tenants to get involved in the work of the Association.

Activities captured throughout the week were:

- Neighbourhood walkabout at Thornton Court and Buchan Court in Laurencekirk.
- Scrutiny group meeting (hybrid) - Aberdeen office.
- Recording session with ACVO (Aberdeen Council for Voluntary Organisations) where two of our interested tenants recorded videos for 'Volunteers week'. Check out the full videos on page 9 or through ACVO's online magazine ACVO News June 2026 - ACVO TSI).
- Digital champion session with involved tenant.
- Neighbourhood walkabouts at Langstane Place, New Elgin and Forbes Court, Elgin.



Congratulations to our prize winners!

We completed our rent consultation and had three lucky winners.

The prizes were:

1 x £100 and 2 x £50 shopping vouchers for shops of their choice.

Our winners were:



Maria from Aberdeen



John from Aberdeenshire



Ann from Aberdeenshire

We would like to thank all those who took part, and we hope our winners enjoy their vouchers.

Please take part in our surveys and consultations. Responses are reported to our leadership team and board of management to help inform their decisions. Results of our consultations are published on the '[getting involved](#)' page on our website. Your voice really does count.



Your right to repair - annual reminder time!

We have a legal duty to carry out certain small, urgent repairs called 'Qualifying Repairs' within set timescales in accordance with the Scottish Secure Tenants (Right to Repair) Regulations 2002.

If we fail to respond within that set timescale, you have the right to arrange for certain repairs to be carried out by an approved alternative contractor and you may be entitled to compensation if the timescales are not met.

It is important that you talk to us **before** you exercise your right to repair. We will provide advice on the steps you must follow. This will make sure you avoid spending money you cannot claim back. If you don't want to talk to us about it, please take advice from somewhere like your local Citizen's Advice Bureau. Further information on the right to repair scheme is available on our website.

Here is a list of the qualifying repairs, and the timescales set out in the regulations (timescales are in working days and start the day after the repair is reported or inspection is carried out):

1 day

- Blocked flue to open fire or boiler
- Blocked or leaking foul drains, soil stacks or toilet pans where there is no other toilet in the house
- Blocked sink, bath or drain
- Loss of electric power
- Insecure external window, door, or lock
- Significant leaks or flooding from water or heating pipes, tanks, cisterns
- Loss or partial loss of gas supply
- Loss or partial loss of space or water heating where there is no alternative heating
- Toilet not flushing where there is no other toilet in the house
- Unsafe power or lighting socket or electrical fitting
- Water supply - loss of water supply
- Unsafe step or path

3 days

- Partial loss of electrical power
- Water supply - partial loss of supply
- Unsafe timber flooring or treads
- Loose or detached banister or handrail

7 days

- Mechanical extractor fan internal kitchen or bathroom not working

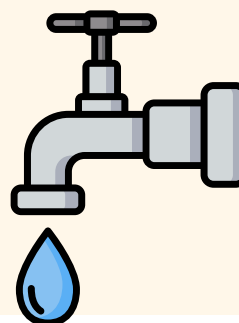
Please note

Your right to repair can be cancelled if you fail to provide access to your home for either an inspection or for the qualifying repair to be carried out.

We have a list of approved contractors that can be found on our website at [right to repair scheme](#)

or

on request by calling our [customer service team](#) on 01224 423000.



You said. We did!

We use your complaints, feedback and suggestions to improve our services.

You said

There continue to be complaints regarding anti-social behaviour (ASB) and estate issues, such as dog fouling at Fraser Court, Aberdeen.

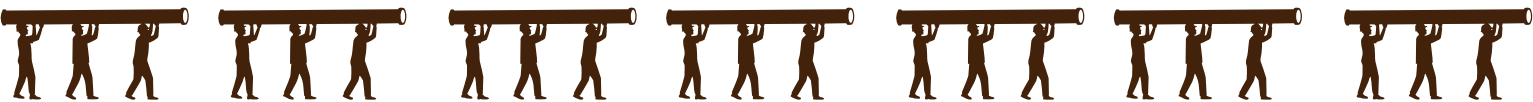
We did

Firstly, we would like to thank residents for their continued efforts in reporting instances of ASB. Responding to and investigating issues is more challenging and lengthier without tenants reporting issues to Police and employees.

We continue to work hard to resolve issues and are glad to report that overall, we have seen a huge improvement. This is reinforced through feedback from residents who have said Fraser Court is a much nicer place to live.

Your housing officer, Laura Henry continues to be on scheme regularly, including her Tuesday drop-in sessions in the community room from 10am till 1pm. We also now have a tenant group which meets four times a year. Both Laura and your property officer, Colin Hay attend these group meetings and continue to build on the great rapport that they have with residents.





Planned maintenance update 2026 / 27

Decoration works - Aberdeenshire

To be completed by Michael Lawson

- **Fraserburgh** 1-19 Anderson Court, (internal & external decoration)
- **Kintore** 1-22 Deans Court, (internal & external decoration)
- **Macduff** 21-39 Ewen Place, (external decoration)
- **Peterhead** 1-25 Carters Close, (internal & external decoration)
3 Kirk Street, (internal & external decoration)
78-80 Queen Street, (internal & external decoration – excluding windows)
1-30 Sandford Court, (internal & external decoration – excluding windows, soffits & fascia)
12-16 St Mary's Street, (internal & external decoration – excluding windows, soffits & fascia)
65A-65E St Peter's Street, (internal & external decoration)
Sutherland Road (external decoration)
- **Portsoy** 1-12 Old Mill, (external decoration)
- **Westhill** 4-6 Wright's Walk, (external decoration)



Decoration works - Moray

To be completed by Bell Group

- **Buckie** 1-19 Alba Road, (external decoration)
2-12 Mavers Lane, (evens only – external decoration)
16-26 Smirack Road, (evens only – external decoration)
1-12 Watt Avenue, (external decoration)
9-12 South Land Street, (internal & external decoration)
- **Elgin** 2-18 Barlink Road, (evens only – external decoration)
21-55 Barlink Road, (odds only – external decoration)
25-52 Ernest Hamilton Court, (internal & external decoration)
47-56 Marleon Field, (external decoration)
1-4 Waulkmill Road, (external decoration)
1-28 Pinefield Apartments, (external decoration)
- **Forres** 9-11 Caroline Street, (external decoration)
1-24 Hepworth Lane, (external decoration)
14-19 Walker Court, (external decoration)
- **Rothies** 5 & 6 Ben Aigen View, (external decoration)

Radiator replacements

Contractor to be confirmed

- **Aberdeen** – 2A-2H, 2J-2M & 4A-4H Charlotte Street

Replacement Windows and Doors

Works subject to planning consent and approval

Contractor: Bancon Homes

- **Peterhead** 78A-78E & 80 Queen Street
- **Fraserburgh** 6A-6D Cross Street
- **Banff** 3A-3G Back Path
- **Portsoy** 5-21 Culbert Street (odd numbers)

Replacement Bathrooms

Forres to be completed by JG Building Contractors Ltd. Peterhead & Alford to be completed by Langstane's Direct Labour Organisation (DLO)

- **Forres** 9 & 11 Caroline Street
- **Peterhead** 3A-3F Kirk Street
- **Alford** 5, 7, 8, 10 & 12 Beltie View

Decoration works - Aberdeen

To be completed by Bell Group

- **Bloomfield Road** – 9-29 (internal & external decoration)
- **Bob Tait Court** – 1-27 (internal decoration)
- **Cloverfield Close** – 1-29 (internal decoration – flats only; external works)
- **Constitution Street** – 21A-21M (internal & external decoration)
- **Kittybrewster Square** – 77-108 (internal & external decoration)
- **Mansefield Road** – 34-38 (internal decoration)
- **Victoria Road** – 210A-210E (internal & external decoration)

Replacement Kitchens

To be completed by Langstane's Direct Labour Organisation (DLO)

- **Peterhead** 3A, 4, 4A, 5A & 6 Skene St
- **Aberdeen** 10A-10B, 12A-12D Rosemount Place
35A-35F & 37A-37F Forbes Street

Door entry system

To be completed by RB Wilson

- **Fraserburgh** 6A-6D Cross Street
- **Aberdeen** 2-36 Old Church Road
2-48 Hanover Street
15A-15D Bloomfield Road



Langstane's director of housing recognised among UK's top housing professionals

Langstane Housing Association is delighted to announce that its director of housing, Anne Jenkins, has been recognised as one of this year's Inside Housing Management 30 (IHM30).

The IHM30 recognises 30 housing professionals from across the UK who are raising standards, challenging the status quo and excelling within the social housing sector. Anne has been named as one of this year's cohort, a significant achievement that highlights her impact and leadership within the industry.

The recognition has been announced at 'Housing 2026', Europe's leading housing festival, which takes place annually in Manchester. Bringing together over 9,000 housing professionals across three days, the event features more than 500 speakers, 350 exhibitors and 10 streams of content, making it the sector's largest gathering.

Since joining Langstane, Anne has made a significant impact in a short period of time, leading transformational change across housing services while maintaining a strong focus on tenant outcomes and community wellbeing.

One of her standout achievements has been addressing persistent and complex anti-social behaviour within a city centre development. Working in close partnership with Police Scotland, tenants and frontline housing employees, Anne supported a targeted, neighbourhood focused approach that has delivered meaningful and lasting improvements. Feedback from tenants has been overwhelmingly positive, with residents reporting a renewed sense of safety and community.

Anne has also led a strategic restructure of Langstane's housing team, strengthening its ability to respond to local needs and empowering staff to make a tangible difference within their communities.

Speaking about the recognition, Anne Jenkins said: "I'm incredibly honoured to be recognised as part of this year's IHM30. Everything we achieve at Langstane is a team effort, and I'm fortunate to work alongside colleagues who are deeply committed to making a difference for our tenants and communities."

The judges said: "Anne's work is an exemplar of excellence in housing management. She is an outstanding and thoughtful individual who is an example of everything the housing sector does best"

The team at Langstane Housing Association congratulates Anne on this well deserved recognition and looks forward to continuing to build on the positive momentum she has created.

For more information on the winners, please click Inside Housing Managements [YouTube video](#) or read more on our website by [clicking here](#).



ATAP - nominated for award

Langstane Housing Association is proud to have been part of the Aberdeen Task and Activation Partnership (ATAP), which was shortlisted as a finalist in the Partnership of the Year category at the Scottish Council for Voluntary Organisations (ACVO) 2026 Awards.

Reaching the finalist stage reflects the strength of collaborative working across partners and our shared commitment to preventing homelessness in Aberdeen. While we did not win on the night, this recognition highlights the positive impact of partnership led approaches in supporting people and communities.

We extend our congratulations to the winners and remain proud to be part of a sector delivering meaningful, transformative work.



Photo Credit: Neil Hanna

My voice counts tenant scrutiny group – 2026 so far

See below a brief update as our tenant group move towards the final phase of their first scrutiny project, which is to complete a review of the Association's neighbourhood walkabout process.

January

The group completed their first review of their partnership agreement which includes members highlighting if they need any training to help them fulfil their role in the group.

We also agreed set dates for meetings in 2026 and planned the submission of their first scrutiny report to management.

March

The draft scrutiny report was reviewed by the group, as pictured. Their feedback was incorporated into the document.



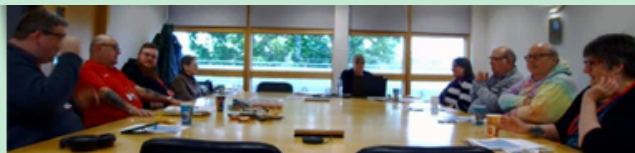
May

The group started their 'editorial' journey where they will work in partnership with employees to help design and plan our publications.

We also discussed how they have been nominated for two awards for the TPAS (Tenant Participation Advisory Service) Scotland National Good Practice awards which took place at the TPAS conference in Clydebank from 17-19 June.

June

The group met to review the draft version of the newsletter before publication in July.



Find out more

To read more about the group, including notes from each meeting and how you can get involved please visit our [dedicated webpage](#) [Tenant Scrutiny Group](#).

MORE INFO



Group shortlisted for TPAS Good Practice Awards

We are delighted to announce that our tenant group were shortlisted as finalists for the two award nominations we submitted. The categories were:

- Tenant Group of the Year
- Creativity in Tenant Participation

Although we were not winners on the night both tenants and employees are thrilled that we reached this stage, highlighting the impact the group and its members are having and is well deserved recognition for us all to build on moving forward.



Rebecca is a tenant member on TPAS's Board and took an active part in the conference



Ronnie at the TPAS conference

Celebrating three years of the Homewards project

A day in the office that I do not think any of us will forget anytime soon...

We were absolutely delighted to welcome HRH The Prince of Wales to Langstane in June as part of the Homewards programme. It was a real privilege to showcase the work happening here in Aberdeen to support people at risk of homelessness.

The programme, founded by Prince William in 2023, is built on a simple but ambitious belief that together, we can make homelessness rare, brief and unrepeated. Now over halfway through its five year mission, Homewards is demonstrating what is possible when partners work together locally. Through pilot projects, it is helping people move into and sustain stable homes and employment, while also building systems that identify risk earlier and step in before issues escalate.

As part of The Royal Foundation of The Prince and Princess of Wales Homewards project, Langstane has delivered 31 fully furnished homes, complete with flooring, white goods and everyday essentials, with the final property now awaiting its new tenant. The result speaks for itself. A 100% tenancy sustainment rate across all 31 homes over the past 18 months. These are the outcomes that matter, demonstrating the impact of providing not just housing, but homes.

In true hands on fashion, The Prince got stuck in straight away, helping move furniture, carrying chairs upstairs and putting together welcome packs full of essentials to help turn a flat into a home. It is these small but meaningful touches that make such a difference for our tenants as they settle in. One of the most impactful parts of the visit was seeing him take the time to speak directly with tenants, hearing about their experiences and how they are getting on. Those conversations really matter.

This project is a true partnership effort, and we are incredibly proud to be part of something that is making a tangible difference in people's lives.



Erin from Aberdeen speaking to HRH Prince William

ACVO volunteering videos - Ronnie and Kevin

As part of Volunteers' Week in June 2026, we were delighted to welcome the team from Aberdeen Council of Voluntary Organisations (ACVO) to our King Street offices. The visit provided a valuable opportunity to recognise and celebrate two of our dedicated volunteers, Kevin and Ronnie, whose ongoing contributions help make sure tenants' voices are heard and reflected across Langstane Housing Association.

We would also like to extend our thanks to ACVO TSI for supporting Kevin and Ronnie to take part in the "Why I Volunteer in Aberdeen" series. Through this feature, they share their personal volunteering journeys, the positive impact it has had on their lives, and why they continue to encourage others to get involved in their communities.

Both Kevin and Ronnie have shown a long-standing commitment to tenant participation and engagement. Ronnie has volunteered with Langstane for over 10 years, contributing to a range of initiatives including the Readers' Group and Scrutiny Group. In these roles, he plays an important part in reviewing documents and policies, helping to make sure they are clear, accessible and tenant-focused.

Kevin, who has been a Langstane tenant for more than 30 years, brings valuable lived experience to his volunteering. He describes volunteering as a way of giving something back, making a positive contribution to the community, and supporting others to have their voices heard.

Their involvement highlights the vital role volunteers play in shaping our services and strengthening the relationship between tenants and the organisation. We are incredibly grateful for their continued commitment, insight and the difference they make.

To read more and watch the full videos, please visit the [June edition of ACVO News](#).



Click above for Kevin's video



Click above for Ronnie's video

Day in the life of – Will from Aberdeen

Will has been a Langstane tenant for four years and is an enthusiastic volunteer who dedicates a lot of his time to organisations and groups, including Langstane's own scrutiny group. He has been a member of our ['My Voice Counts' tenant scrutiny group](#) for over a year as well as attending [NETRALT](#) (North East Tenants Residents and Landlords Together) as a tenant representative. Will is also involved with:

- Ferryhill Community Council
- Learning Disabilities group of Aberdeen and Aberdeenshire
- Values into Actions Scotland
- C-Change
- Dates-n-Mates Scotland

Here is a typical day for Will:

6am

Get up and make a cuppa, put on the computer and feed my cat (pictured)



10am

It is a busy day of meetings. First up is a meeting at Aberdeen City Council's Town House. Unfortunately, we had IT issues but once resolved we get on with the meeting which relates to a conference that we plan to attend.

1pm

Grab a quick lunch.



1.30pm

I attend a scrutiny meeting at Langstane's Aberdeen office. A good and busy meeting where we talked about our ongoing walkabout scrutiny project and how we will be involved in planning and designing annual publications.

3.30pm

Home again where I have a quick cuppa and check my email to make sure none of my plans have changed, before heading out again.

4pm

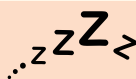
I attend the Ferryhill Community Council meeting where we discuss a number of issues including; planning licencing, public transport and road closures. Although a long meeting it was really lively with lots of discussion and actions agreed.



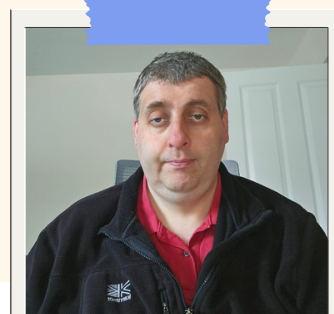
8pm

Time to relax and have tea along with checking the news and social media. I also get a catch up with my neighbour.

9pm



Before bed I prepare for another busy day tomorrow.



WILL FROM ABERDEEN

Royal Garden Party!



On the same day that staff were meeting HRH The Prince of Wales at Langstane's head office, Will attended the Holyrood Garden Party 2026 (invite pictured), where he had the privilege of being invited into the Royal tea tent with the King and Queen.

Will was nominated to attend the Royal Garden Party by a Deputy Lord Lieutenant of Aberdeen City in recognition of his outstanding community work. This includes his involvement with a range of local groups, particularly the Learning Disabilities group across Aberdeen and Aberdeenshire, as well as his ongoing commitment to promoting and supporting the work of the third sector.

Langstane superstars!

A big well done to Layla Beattie and Grace Martin, who have gone above and beyond to care for their community at Auchmill Road.

Keen to take pride in their surroundings, Layla and Grace volunteered their time to help tidy up their local area, making a real and visible difference for everyone in the area.

Their efforts are a great example of going the extra mile and helping to keep their community a place to be proud of.

In recognition of their initiative and positive attitude, housing officer Lee-Anne met with both girls to award them a Langstane Superstar certificate, along with a Smyths voucher.

Well done, Layla and Grace! A brilliant example of community spirit in action!



Our new contractors



Langstane is delighted to introduce NEREC as our new drainage specialist whose remit is to look after the Associations guttering and cleaning.



Before



After

NEREC have responded quickly to some high priority jobs with excellent results. See images of before and after from Market Street, Macduff.

Tenants Together (Scotland)

Tenants Together (Scotland) are **'Scotland's tenant participation and engagement network'**

They work together as a national network of tenants making sure all tenants have the opportunity to have their voices heard and recognised.

They work in partnership with tenants, service users, the Scottish Government, key decision makers, Registered Social Landlord and Local Authorities to improve the quality of life of all social housing tenants across Scotland.

If you want to find out more about Tenants Together (Scotland) and / or how to become a member visit their website <https://tenantstogether.scot>.



CFINE easy peasy meals

We are delighted to share CFINE's 'Easy Peasy Meals' digital cookbook with you, a fantastic 32-page collection packed with simple, affordable and delicious recipes, including starters, mains and sweet treats.

Whether you are looking for quick midweek meals or something new to try, there is plenty of inspiration for everyone to enjoy. Print copies of this book are also available from info@cfine.org.



Gardening contractors

We are pleased to introduce our new gardening contractors Nurture Landscapes Ltd and GJ Services.

This follows the end of the contract for our previous contractors Highland Landscapes Ltd. and ID Verde.



We have completed a competitive tendering process and can now announce our new contractors

who will be responsible for maintaining the soft and hard landscaped areas within your neighbourhoods.

Nurture Landscapes will be responsible for garden maintenance across Aberdeen City and Moray. GJ Services will be responsible for garden maintenance across Aberdeenshire.



In light of your feedback, we have reviewed the new contract specifications to make sure we see improvements in the maintenance standard of the soft landscaped areas in some of our developments.

Another new element to the contract is that we wish to explore opportunities to enhance biodiversity and have identified areas which may be suitable to introduce managed wildflower spaces to improve the habitat for pollinating insects and other wildlife.

Vandalism halts garden plans at Anderson Gardens

In partnership with the Foyer REACH programme, we were planning a make over of the grassed area at Anderson Gardens, Fraserburgh. This would have included installation of a bench and bird table along with the planting of pollinating wildflowers.

We were also planning an opening event, which would have been an opportunity for tenants and residents to meet employees from both organisations to celebrate the work that was done as well as discuss any other ideas for community related improvements.

Sadly, due to vandalism to the bird table (pictured) and the wild flowers this project has had to be put on hold.

We would like to reassure tenants who were involved in this that your housing officer will continue to monitor the situation and is available to discuss the Association's plans moving forward to tackle this behaviour.

If you would like to contact the housing team about this issue please either call 01224 423000 or email info@langstane-ha.co.uk.



Employee spotlight – Susan from Langstane Housing Support Service



Susan Penley is one of our housing support workers at Langstane and she wanted to share what her role involves. Susan described her job as “varied, interesting, challenging and very rewarding”. Each day for Susan is different as she deals with tenants with very different support needs.

See below a few success stories where Susan has been central in supporting her tenants.

Helping a tenant to change her energy provider so she can get a better rate and providing digital support to set up an online account so she can manage her account more easily.

Susan helped a tenant with severe mobility issues move from a top floor flat to a flat which was more suitable to his needs.

Helping a tenant living with a hoarding condition. Because of this condition his living conditions were not safe or satisfactory. They worked together to declutter, clean, and tidy his flat, turning it into a home he can be happy in.

So far he is managing well and to help him maintain it, Susan has kept in touch to offer support should he need it.

This time it is a new tenant Susan is supporting, helping him after he signed for his first tenancy.

She helped him apply for a community care grant for furniture and white goods and supported him with a visit to Somebody Cares to source kitchen utensils and a sofa.

He now has the basics to be able to move in and live in his new home.

Susan supported a tenant who struggles with their mental health and a learning disability, supporting him to apply for a bus pass which meant he could travel without worrying about the cost.

The final story is where Susan worked to help a tenant with an addiction issue. She helped him access the support he required from addiction services, and he is now on the road to recovery.

Again, Susan will keep in touch to make sure she is there if needed.

If you feel you need support, please contact the team by emailing them at langstanehousingupportservice@langstane-ha.co.uk or phoning 01224 423000 and asking for a member of the Support Team.

Heatcare Oil and Gas to rebrand as Cardo

As of 1 June 2026, Heatcare Oil and Gas have rebranded as Cardo. Any works scheduled from June 1st onwards will be carried out under the Cardo brand.

Tenants may notice updated uniforms, ID badges, vehicles and documentation to reflect the Cardo branding.

If you are ever unsure about workmen coming to your property, ask to see some form of ID or contact us on 01224 423000.



Samaritans are always there to listen

If you need someone to talk to or are in need of support please contact Samaritans Scotland. They are available 24 hrs a day, 365 days a year on the details below:

SAMARITANS

Call their FREE number: 116 123

Website: www.samaritans.org/samaritans-in-scotland/

Post a letter to Freepost SAMARITANS LETTERS

Help and support information

Breathing space

Confidential phone service for anyone in Scotland experiencing low mood depression and anxiety.

FREE Phone: 0800 83 85 87

Website: www.breathingspace.scot

Opening hours:

Weekdays: Monday – Thursday 6pm to 2am

Weekends: Friday 6pm – Monday 6am

Penumbra

Short-term support for people who are feeling overwhelmed, in distress or at crisis point.

Website: www.penumbra.org.uk/

Email: penumbra365@penumbra.org.uk

Opening Hours: Monday - Friday 9am to 5pm

Phone: 01224 074550

Facebook: [@Penumbra365](https://www.facebook.com/Penumbra365)

Walk-in Service: 20 Back Wynd, Aberdeen AB10 1JP

Combat Stress

The Veterans mental health charity provides timely, effective clinical welfare support to veterans who suffer from psychological wounds.

FREE Phone: 0800 138 1619

Text: 07537173683

Email: helpline@combatstress.org.uk

Website: www.combatstress.org.uk

Living Life

Living Life is a free phone service for anyone aged 16 and over experiencing low mood, mild / moderate depression and / or anxiety.

FREE Phone: 0800 328 9655

Website: www.nhs24.scot/our-services/living-life/

Opening Hours: Monday - Friday 9am to 9pm

Papyrus – Prevention of Young Suicide

A national charity dedicated to the prevention of young suicide in the UK and to promote mental health and emotional wellbeing in young people.

HopeLine 24/7: 0300 102 2470

Text HOPE to 88247

Email: pat@papyrus-uk.org

Website: www.papyrus-uk.org

Opening hours: 24 Hours, 7 days a week (Weekends and Bank Holidays included)

Man chat

A social media page for struggling men to reach out and a weekly meeting to meet up and hopefully clear our heads without any judgement or worry of who was there.

Email: manchatbz@gmail.com



Emergency Numbers

Emergency Repair Cover when our offices are closed:

- Please contact Orbis Protect 0151 343 2906

The call will then be passed to an appropriate contractor for your area. Response time for attendance will be 4-6 hours.

- Gas (CARD0) 01343 842 042
- Gas emergency 0800 111 999
- Electricity - Power Cut 0800 300 999
- Loss of Water Supply 0800 778 778

You can also visit our website for more on our out of hours repairs service: <https://www.langstane-ha.co.uk/repairs/>

Get in touch with us

-  680 King Street, Aberdeen, AB24 1SL
-  7 North Guildry Street, Elgin, IV30 1JR
-  <https://www.langstane-ha.co.uk/>
-  01224 423000
-  info@langstane-ha.co.uk
-  [/Langstane](https://www.facebook.com/Langstane)
-  [/Langstanehousingassociation](https://www.youtube.com/Langstanehousingassociation)
-  [/company/langstane-housing-association/](https://www.linkedin.com/company/langstane-housing-association/)
-  [/langstane_ha/](https://www.instagram.com/langstane_ha/)

Summer word search

L	H	C	F	L	O	W	E	R	S	H	J
E	D	E	O	C	V	O	O	I	T	O	O
N	E	F	D	M	C	S	C	Y	K	M	R
I	M	Q	X	I	M	O	U	Z	P	E	H
H	L	A	R	T	S	U	B	M	E	L	J
S	D	R	E	T	O	A	N	R	M	Y	R
N	E	N	H	R	I	C	E	I	T	E	A
U	R	U	D	O	C	T	P	S	T	X	R
S	W	T	T	M	E	E	V	F	E	Y	C
G	S	O	K	D	H	R	C	Q	Z	K	X
G	B	B	L	A	K	X	K	I	Z	O	O
A	B	H	K	X	F	Y	V	G	Q	B	I

Welcome to our summer themed word search!

This lighthearted and fun puzzle is suitable for all ages.

Whether you are relaxing outdoors, enjoying a quiet evening indoors, or passing time on a rainy day, we hope this word search brings a bit of enjoyment to your summer.

Good luck and see how many you can complete!

Words to find:

- Summer
- Community
- Home
- Ice cream
- Seaside
- Sunshine
- Flowers



Legal information

- Registered under The Co-operative and Community Benefit Societies Act 2014 No. 1916R(S)
- Registered with The Scottish Housing Regulator No. HEP 145AL
- Registered Scottish Charity SCO11754
- A member of the Scottish Federation of Housing Associations
- Property Factor Number PF 000666
- Landlord Registration number 900480/100/24071