

Our five step process for **CONDENSATION, DAMP & MOULD**

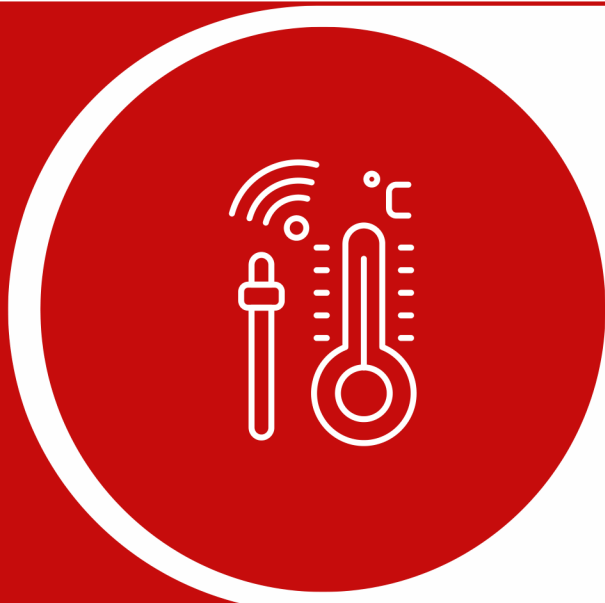


1. We will survey the problem

We have a detailed survey that we will carry out with your input to identify the causes of the damp, and condensation

2. Carry out any repairs

We will carry out any repairs we identify which might include increasing ventilation, fixing leaks or making changes to your heating system



3. Use sensors to measure air quality

We will use temporary or fixed sensors to help us understand the temperature & humidity in the home - this helps us identify any other issues to be resolved

4. Follow up

Once all repairs and any other actions are complete, we will follow up with you to make sure the damp & condensation have improved



5. Escalate to a specialist

If the damp and condensation issues have not improved we will escalate to a specialist for advice.