

## Langstane Housing Association – Duty of Candour Report 2024

The Langstane Housing Support Team operates across Aberdeen City, Aberdeenshire and Moray and is 'committed to making a real difference to tenants' lives by providing support that meets their needs'.

### 1. Introduction

All health and social care services in Scotland have a duty of candour under the provisions of the Health (Tobacco, Nicotine etc. and Care) (Scotland) Act 2016 and the Duty of Candour Procedure (Scotland) Regulations 2018. The Act sets out the procedure organisations providing health and social care services in Scotland are required by law to follow when there has been an unintended or unexpected incident that results in death or harm.

Langstane Housing Support Service is registered with the Care Inspectorate to provide housing support services in accordance with the Public Services Reform (Scotland) Act 2010.

As a registered housing support provider, the service has a regulatory responsibility to follow the Care Inspectorate's Guidance on notifiable incidents. The notifiable incidents procedure includes identifying and reporting any event that triggers the Duty of Candour under the Act.

### 2. Duty of candour incidents

No incidents were recorded between 1st April 2023 and 31 March 2024 that triggered the Duty of Candour.

### 3. Training and development

Staff working within the Langstane Housing Support Team have a training matrix which includes the Duty of Candour e learning module. All employees have completed this training.

### 4. Conclusion

No incidents have been reported within the period of this report, April 1 2023 to March 31 2024 that triggered the duty of candour procedure.

If you would like further information regarding this report, please contact:

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