

Note of meeting held 25 August 2026

Subject: Charlotte Gardens / John Street tenant group – meeting five

Venue: Fraser Court community room

Time: 4.45pm till 6.45pm

People present	Apologies
Samantha Hough (SH) Tenant Participation Officer	Jennifer Watson (JW) Housing Officer
Martin Toward (MT) Housing Manager	Kathleen Birnie (KB) Housing Officer
Johanne Hay (JH) Housing Team Leader	KR – tenant, Aberdeen
DO – tenant, Aberdeen	
CM – tenant, Aberdeen	

Overview of the meeting

For the group to meet and take part in discussions with staff about the ongoing issues occurring in their neighbourhood. The meeting focussed on the July neighbourhood walkabout action plan along with actions from the previous meeting. After that it was an open session where tenants could discuss updates on what action Langstane is taking to make improvements.

We also welcomed a member of the housing team, who will be attending future meetings.

Item discussed	Notes
Welcome and housekeeping	All were welcomed by staff and offered refreshments. Hard copies of the agenda, April meeting notes and walkabout action plans were provided.
Introductions & apologies	Introductions were made as some staff and tenant members had not met before. Apologies were provided from Housing Officers and from one tenant who has previously attended meetings.
Review of the actions of recent July walkabout	We reviewed the action plan, discussing progress being made on various 'ongoing' or 'pending' actions. These include but are not limited to: • New gardening contractors • Dog fouling and activity • Condition of block doors • CCTV • Abandoned cars
Discussion about neighbourhood issues	Further discussion focussed mainly on ongoing anti-social behaviour (ASB) issues in the area, along with actions being undertaken by staff and the Association and how there has been changes to the housing team. Issues discussed included: • Car parking and misuse of the barrier • The safety of the scheme • Drug use in the area and the wider impact • The area of overgrown land at the side of the John Street block • Recycling and how to request extra bins • Use of an ASB app Another point for discussion was the lettings initiatives which is currently being undertaken by the Association to let empty (void) properties. An event took place at Charlotte Gardens on Tuesday 18 August. It was reiterated how important it is for tenants (not just those attending the group meetings) to report issues to the Association, Police or other relevant organisations, such as Aberdeen City Council. This information can then be used by the Association to take action on those tenants who are breaching their tenancy agreements and who's behaviour or actions are impacting on their neighbours.
Next meeting and walkabout	Next meeting will take place in October. SH will liaise with involved tenants and staff to arrange a date and time that suits as many as possible. SH will also inform all residents to make sure everyone knows about the meeting and has the opportunity to take part. We will use posters to advertise the meetings on all neighbourhood notice boards.
Any other business	None

Outcome of the meeting:

- Facilities continue to be suitable for this group.
- Again, good networking and relationship building between tenants and staff, with discussions taking place in a respectful and productive manner.
- Tenants and staff continue to be happy with the direction of the groups planned activities and actions with an appetite for recruitment of new tenants.

Next / future steps for staff:

- Create draft meeting notes detailing what was discussed at this meeting. Then circulate to group and staff to approve before finalising.
- Follow up on a couple of outstanding repairs with property staff and get back to group members directly.
- Share the walkabout action plan with members as the copy provided was the wrong date.
- Arrange another neighbourhood walkabout to be completed before the October meeting.

Links to useful websites:

- Police Scotland – calling 101 for non-emergencies or using the ‘contact us’ online form [Contact Us form | Police Scotland](#)
- [Community safety in Aberdeen | Aberdeen City Council](#)
- [Dog wardens | Aberdeen City Council](#)
- [Scotland's Leading Animal Welfare Charity - Scottish SPCA](#)
- [Dog fouling | Aberdeen City Council](#) – Information via Aberdeen City Council relating to the Dog Fouling (Scotland) Act 2003.