

Temple View & Airlie Gardens, Banff	KEY for tenants:				
14 July 2026	HO = Housing Officer				
Staff attended: 3	PO = Property Officer				
Tenants attended: 7	GA = General Assistant				
	TPO = Tenant Participation Officer				
LOCATIONS	ISSUES	ACTION BEING TAKEN	STATUS	STAFF & DATE(S)	NOTES
GARDEN CONDITION / GRASSED / OPEN AREAS / FOOTPATHS	Garden maintenance across the scheme. Including overgrown shrubs and bushes, moss, weeds, dead weeds after weedkiller application, compacted dirt and dead plants.	Staff will continue to work on removing moss across pathways and power washing will be considered when there is budget available. HO has instructed George Jamieson contractor to attend and cut back the overgrown bushes especially at number 1 where they are covering the living room window.	Ongoing	HO responsible.	HO & GA have been attending regularly and removing moss and bags of rubbish. Tenants would like to see some flowers on scheme rather than depressing shrubs that look like their dying.
	Tenant have requested copy of new gardening schedule now we know who the new contractor is.	This to be provided by housing staff.	Pending	HO responsible. Will hopefully be able to provide this info at next tenant meeting.	
	Bushes at side of pavement outside 32 need to be trimmed back as they are a trip hazard.		Complete		
	Tree at back of 26 & 27 is tall and leaning towards properties. This is causing an obstruction to amount of light getting into tenants homes.		Complete		
	Dog fouling across scheme.	Staff will attend regularly to remove dog fouling to compliment the gardeners who will also remove it on their visits.	Ongoing	HO & GA responsible.	
	Hard earth area outside numbers 6 - 11.	Chuckies have been considered however staff need to determine what the gardeners should be completing on their visits.	Pending	PO responsible. No completion date available.	
	Lots of litter across scheme and in bushes. Litter includes beer cans and food packaging.	Staff to attend and remove rubbish and litter.	Ongoing	General Assistant will complete on a rolling basis.	GA is scheduled to visit before bin days to check and remove any fly-tipping and make sure there are no obstructions for the bin collection.

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CLEANING	Cleaning in the communal area of the block of flats is in need to attention.	HO has requested that GA sweep the building on next visit.	Pending		

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EXTERNAL BUILDING CONDITION including GUTTERING	Moss and grass growing in gutters. This is general in many areas across scheme including outside 20-27.	NEREC contractor was instructed to attend and clean gutters.	Complete	HO & PO responsible for monitoring.	NEREC have now attended and cleared 99% of the gutters.
	Ongoing issue with gulls across the area. Spikes which were previously fitted to the roof have almost completely gone.	Staff will look at possibility out with the breeding season to either put up more spikes or other methods to move the gulls to a different breeding location.	Ongoing	HO & PO responsible.	
	Ivy growing up side of block 6-12.	NEREC have been instructed to attend and control the growth.	Ongoing	HO & PO responsible for monitoring.	

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REPAIRS: INCLUDING FENCING & GATES					

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TRIPPING HAZARDS PAVING ETC	Some inspection hatches are broken across the scheme and present trip hazards.	Staff will report these for repair	Pending	PO responsible. No completion date available.	

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ELEC / GAS / BT: ETC MANHOLES / STREET LIGHTING	Street light outside number 6 is not working. Tenants reported this to the council and although the council website shows it has been fixed, it still is not working. This means that the pathways leading to the properties is in complete darkness which is causing tenants to trip on the pavements and one tenant has fallen over.	Staff to look at how to provide additional lighting outside these blocks if this is one to the street lights the council has decommissioned. Staff at the walkabout advised tenants to report the fault again to the council.	Pending	PO responsible.	TPO has copy of report from the council showing it was fixed in January 2026.

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VANDALISM / GRAFFITI (offensive / non-offensive)					

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CAR PARKING AREAS including UNTAXED / ABANDONED	Currently three abandoned cars on scheme.	Staff have issued letters requesting that the tenants/owners remove the vehicles from the scheme and what action will be taken if not.	Ongoing	HO responsible.	
	Reports of cars using the car parks during football games and therefore tenants are unable to park outside their properties.	Staff have contacted the council and Police. Unfortunately, they both state it is the other who is responsible. HO has also informed the football club.	Complete	HO responsible. No completion date available.	HO updated tenants about this at the tenant meeting on 14 July 2026.

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BIN STORES / RUBBISH / FLY TIPPING & LITTER	Reports of bin blowing about. Tenants wanted to know if anything can be done to secure them.	Staff are looking at options to improve this issue.	Ongoing	HO responsible. No completion date available.	

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MISCELLANEOUS	Boarded door at number 11.	HO in process of dealing with this and PO aware of repair requirement. We may be able to repair this under the Rechargeable Repairs Policy.	Pending	HO responsible. No completion date available.	
	TV aerials – some tenants are not getting all required channels.	Staff will request individual orders for these to be fixed.	Pending	PO responsible. No completion date available.	
	Drying area for use by block 1-5 is too big given the lack of space and too close to the bungalows. Tenants have requested whirlies to be installed instead and a fence right along the rear to give them privacy.	HO forwarded request to Property Team.	Pending	PO responsible. No completion date available.	PO to update on action being taken.

Next steps:

- Keep all tenants updated on outcomes of walkabouts and tenant meetings.

- Progress tenant group now that the first tenant meeting which was held on 14 July 2026 has been completed.
- Arrange next tenant meeting on a Monday or Tuesday at the Seafront Café in Macduff.
- Another walkabout date will also be arranged.
- Invite Keith Blake and Martin Toward to next walkabout.