

Summary of Peacocks Court tenant survey 2026 – website version

The survey was sent by hard copy and email to all tenants at Peacocks Court with a total of two hard copies and 35 emails sent.

We received five responses giving a response rate of **13.5%** overall.

The survey took the form of five questions, the results of which are summarised below.

Q1 Tell me what you like about your home and neighbourhood?

Answered: 5 Skipped: 0

Thank you for your comments and suggestions.

Q2 Tell me what you do not like about your home and neighbourhood?

Answered: 5 Skipped: 0

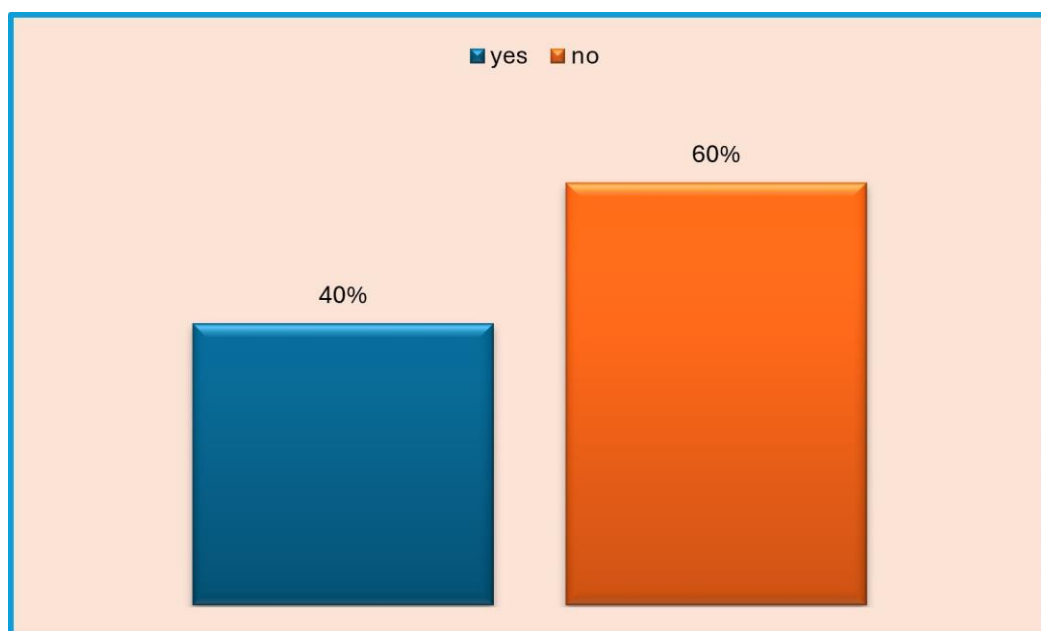
Thank you for your comments and suggestions.

Q3 Tell me how I can help improve your neighbourhood?

Answered: 5 Skipped: 0

Thank you for your comments and suggestions.

Q4 I want to engage with you and your neighbours. Would you be interested in attending a walkabout?



Q5 If you have any further comments, please leave them here:

Thank you for all your comments and suggestions; these have given us a lot to think about and are being reviewed internally.

Summary

A positive response was received to question one and two, stating a number of reasons tenants are happy along with some helpful comments on what needs to be improved.

Question three asked what could be done to improve the neighbourhood with suggestions on how staff can help tenants connect with each their neighbours and improve the communal garden area.

Question four asked if anyone would be interested in attending walkabouts. 40% stated an interest and 60% said they were not.

Question five was open, asking for any further comments. There were a few responses relating to future walkabouts and contact with the housing officer.

Outcome of survey and next steps

Staff are in the process of reviewing the feedback and deciding on the appropriate next steps, which include organising a neighbourhood walkabout. Any comments that relate to repairs have been forwarded to the property officer for action.